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## Case detail

### Cache Response for IBM API Connect V10

#### Case number and description

Case number  
TS015105899

Hi Team ,

How to implement caching to avoid backend calls in a specified period for the calls returning the same response

How to know the call response outputs are from cache or from the backend

Thanks ,  
Malak .

#### Case status

⚠ Awaiting your feedback

Close case

#### Actions

Choose an option

Escalate case

#### Case information

Product  
API Connect

Created  
Jan 03, 2024 (15 days old) 09:03  
CST

Severity [🔗](#)  
3 - Minor business impact

#### Product attributes [🔗](#)

\* Product Version  
10.0.1

\* Version  
10.0.1.11

\* Component  
Management Server

\* Environment  
QA

\* Platform  
OVA

\* Business Impact  
High

Customer  
FCA US LLC

Reference number [🔗](#)

IBM customer number  
1723817

Case contact phone number [🔗](#)

Geography  
US

#### Attachments (0)

#### Upload Files

Select the file(s) you want to upload

Upload

**B I U**

Characters remaining: 10000

Add comment

Search case history

Filters

Start date

End date

Select a filter

mm/dd/yyyy

mm/dd/yyyy

**AD (IBM)** **adetola.adejoke (IBM)**

Jan 17, 2024, 04:24  
Hi Malakondaiah,

Thank you for getting back.

Unfortunately, there are no option to know the call response from the backend or cache - APIM. That said you welcome to raise an RFE with this suggestion <https://integration-development.ideas.ibm.co> (<https://integration-development.ideas.ibm.com/>).

Thank you for choosing IBM!

We appreciate your patience and thank you for choosing IBM!

Warm Regards,  
IBM DataPower/APIC L2 Support

Show less

**AD (IBM)** **adetola.adejoke (IBM)** changed status from **Waiting for IBM** to **Awaiting your feedback**

Jan 17, 2024, 04:24

**MA (Customer)** **Malakondaiah Alla (Customer)**

Jan 17, 2024, 03:36  
Hi Team ,

is there any option to know the call response from backend or cache - APIM ?

Thanks ,  
Malak .

**MA (Customer)** **Malakondaiah Alla (Customer)** changed status from **Awaiting your feedback** to **Waiting for IBM**

Jan 17, 2024, 03:36

Jan 16, 2024

**AD (IBM)** **adetola.adejoke (IBM)**

Jan 16, 2024, 03:33  
Hi Team,

This is a first follow-up note to checkup on the status of this case. Please let me know how you would like to proceed

Thank you for choosing IBM!

We appreciate your patience and thank you for choosing IBM!

Warm Regards,  
IBM DataPower/APIC L2 Support

**MA** Malakondaiah Alla (Case Owner)

**Bhanu Prakash Dhavala** (bhanu.dhavala@external.stellantis.com) ×

**LP** Lavanya Pallati (lavanya.pallati@external.stellantis.com) ×

**MA** Misginaw Arficho (ma2304@chrysler.com) ×

Hi Malakondaiah ,

I appreciate your patience.

If you want to check if the API was hit after the fact, they could save the debug logs.

Programmatically, in the API call itself, there is no way to check if the response was from the cache or the backend.

Thank you for choosing IBM!

We appreciate your patience and thank you for cho...

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(adetola.adegoke (IBM)) changed status from IBM is working to Awaiting your feedback

Jan 04, 2024

(adetola.adegoke (IBM)) changed status from Waiting for IBM to IBM is working

(Malakondaiah Alla (Customer))

Hi Team ,

we are observing the calls from APIM Analytics data . so please let us know how to identify the API calls response coming from Cache ?

Thanks ,  
Malak.

(Malakondaiah Alla (Customer)) changed status from Awaiting your feedback to Waiting for IBM

(adetola.adegoke (IBM))

Hi Team,

Thank you for your patience .

You should expect to see the calls to the backend if you are monitoring it from your Data power logs.

We appreciate your patience and thank you for choosing IBM!

Warm Regards,  
IBM DataPower/APIC L2 Support

(adetola.adegoke (IBM)) changed status from Waiting for IBM to Awaiting your feedback

(Malakondaiah Alla (Customer))

Hi Team ,

Thank you for providing IBM documentation .

we have implemented the API as per the Documentation .How to know the call response outputs are coming from cache or from the backend.?

Thanks ,  
Malak.

(Malakondaiah Alla (Customer)) changed status from Awaiting your feedback to Waiting for IBM



Jan 03, 2024



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(adetola.ade... (IBM))

Jan 03, 2024, 09:52  
HI Malakondaiah,

Thank you for your patience .

In other to know the call response outputs are from the cache or from the backend . Please kindly refer to this documentation <https://www.ibm.com/docs/en/api-connect/10.0.1.x?topic=policies-invoke> (https://www.ibm.com/docs/en/api-connect/10.0.1.x?topic=policies-invoke)

We appreciate your patience and thank you for choosing IBM!

Warm Regards,  
IBM DataPo...

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(adetola.ade... (IBM)) changed status from **IBM is working** to **Awaiting your feedback**  
Jan 03, 2024, 09:52

(adetola.ade... (IBM))  
Jan 03, 2024, 09:46  
Hi Team,

Thank you for opening a case with IBM support.

I am writing you to let you know that we have received your case and are currently working on assigning it to the next available engineer who will follow up with you as soon as they are available with the next steps.

We appreciate your patience and thank you for choosi...

Show more

(adetola.ade... (IBM)) changed status from **New Case Opened** to **IBM is working**  
Jan 03, 2024, 09:46

(Malakondaiah... (Customer))  
Jan 03, 2024, 09:03  
Created case: TS015105899

### Still have questions?

Reach out to us directly

View global contacts (https://www.ibm.com/planetwide)

### Escalate an issue

Request assistance with an unresolved issue

### Get help

Report a problem submitting a case or registering for support.



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