IBM Support

Support case history



TS017579485 - ITX Compatibility Issue Post-ACE 13 Migration

Case history

14 Oct 2024

12:33 PM Kevin.Azofeifa.Aguilar (IBM)

Hello Pedro,

This is Kevin from the ACE team.

Pedro, I understand you want to confirm if ACE 13 is compatible with ITX 10.1.2.0 and 11.0.0.0.

After confirming with ITX release notes, ACE 13 is not compatible with ITX 10.1.2.0 and 11.0.0.0 due to the lack of support for Java 17 in the other IBM products at this time and the necessary integration updates required to support IBM product integrations are the reasons for not having support in this product release.

Moreover, ITX 11.0.0.0 **is compatible with ACE 12**, please find below release notes for each ITX 10.1.2.0 and 11.0.0.0 capability:

Release Notes for ITX, V10.1.2.0:

Currently, integration with IBM App Connect Enterprise (ACE) version 11 and 12 with Transformation Extender version 10.1.2 is only available using the ITX Eclipse User Interface.

Release Notes for ITX, V11.0.0.0

Currently, integration with IBM App Connect Enterprise (ACE) version 11 and 12 with Transformation Extender version 11.0.0 is only available using the ITX Eclipse User Interface.

Release Notes for ITX, V11.0.1.0

Support for other IBM product integrations is not available in this version of product release. IBM App Connect Enterprise (ACE), IBM Sterling B2B Integrator (SI), IBM Sterling Transformation Extender Advanced (ITXA) and IBM DataPower Gateway integrations are not supported in this release. Lack of support for Java 17 in the other IBM products at this time and the necessary integration updates required to support IBM product integrations are the reasons for not having support in this product release.

I understand this might not be the response you want to hear in regards to ITX capability with ACE 13. If you want to see changes in the future in the ITX capabilities, I suggest you formally register a new RFE for the product developers consideration.

https://www.ibm.com/support/pages/requesting-enhancement-product-you-know-why-heres-how

DISCLAIMER:

"Once the RFE is raised, it will get assessed and prioritized against the existing backlog and other strategic imperatives that the Development organization have for IBM Sterling Transformation Extender. There is no guarantee that this RFE will make it into any future version of the product, however you do need to raise (or vote) the RFE in order for it to come under consideration. RFE is a completely separate process. You will need to open/track any updates to the RFEs

independently from the case."

Best regards,

Kevin Azofeifa

IBM Software Support (IIB/ACE/ACP/CP4I)

12:33 PM Kevin.Azofeifa.Aguilar (IBM) changed Status from New Case to Awaiting your feedback.

12:20 PM Pedro Jose Quintero Artavia (Customer)

Hi team,

Additionally, could you also help validate if any version of ITX 11 would be compatible with ACE 13 or ACE 12? Best regards,

Pedro Q

12:05 PM Pedro Jose Quintero Artavia (Customer)